



FAME MEDICAL
Karatu, Tanzania

SWAB TEST FOR TRAVELERS - FAME PROTOCOL

STEP 1: Before your arrival at FAME, complete and submit a booking on the government online portal by going to <https://pimacovid.moh.go.tz/#/booking> and completing the form. Once submitted, you will receive a control number and instructions for advance payment by SMS. The booking should be done approximately 5 days before the swab test is needed. Last minute booking of tests might risk delay in the issuance of a Control Number for payment, without which a swab test cannot be done. In your booking PLEASE provide a Tanzanian phone number (e.g. your own or that of your tour operator, driver guide), as your control number and further instructions will be sent to that number. **This step must be completed by you, the traveler and/or your tour operator/driver guide. FAME personnel are not in a position to do this for you.**

STEP 2: Once your online booking is complete, please send (by WhatsApp) your **Name, Passport No, Email, and Mobile Number** to our COVID-19 Focal Person at **+255759248433/+255764042137**.

STEP 3: Arrive at FAME on your scheduled date AND at your scheduled time (between 8:30am and 11:30am) with your passport and evidence of payment through your control number. **Please note that sample collection takes place daily from 8:30am to 11:30am.** Should you/your client arrive outside these hours, the FAME Focal Person may not be available to collect your sample. Additionally, your sample will NOT be transported for processing at the government lab until the following day (which may cause travel delays). Local government transport samples and do so only once per day.

Should you arrive at FAME without your physical passport and evidence of payment through a Control No, we will NOT be able to collect a sample. Please understand that sample collection in Tanzania is highly regulated by the government. **You will also be required to wear a mask while at FAME.*

STEP 4: Upon arrival at FAME Medical, proceed to the designated waiting area where you will register the purpose of your visit and be introduced to our COVID-19 Focal Person. He will guide you through our payment process at cashier, where you will be charged USD15 facilitation fee. You may pay in cash or by credit card. Should you wish to pay in TShillings, an appropriate exchange rate will be applied.

STEP 5: Our COVID-19 Focal Person will then direct you to the waiting area outside our laboratory , where a sample will be collected. Once your sample has been collected, you are free to leave.

PLEASE be PREPARED FOR THE PROCESS TO TAKE roughly 15 minutes per person. We are a nonprofit community hospital and have limited staff and resources to allocate to this process. We appreciate your patience!

STEP 6: We will submit your sample to the District Medical Officer on the day of collection, who will facilitate transport to the Mt. Meru Regional Lab for coordination with the National Lab in Dar es Salaam. Once the testing process is complete and the certificate is ready, a notification with your results and certificate will be sent by the National Lab to the individual email address you provided in the online portal. You may also check the portal for updates. **Please note that once the sample leaves FAME, we receive no further information about results. Should you have any concerns please contact the Regional Laboratory Technologist at +255 713 819 450 (Warda) or +255 715 361 518 (Nangai).**

THIS PROTOCOL IS SUBJECT TO CHANGE WITHOUT NOTICE, IN ACCORDANCE WITH UPDATES TO GOVERNMENT GUIDELINES. PLEASE KEEP YOURSELF WELL INFORMED.

FAME fees are subject to change should demand exceed our capacity to serve the public.

***PLEASE NOTE THAT FAME FEES ARE IN ADDITION TO WHAT YOU WILL PAY TO THE GOVERNMENT FOR TESTING THE COLLECTED SAMPLE.**

FAME is a not-for-profit, private medical facility and NGO registered in Tanzania